# THE CHINESE UNIVERSITY OF HONG KONG Department of Mathematics MATH4240 - Stochastic Processes - 2023/24 Term 2 <br> <br> Reference Solutions to Homework 7 <br> <br> Reference Solutions to Homework 7 Due: Monday 22th April 2024 

Exercises (Chapter 3, Page 107): 11, 12, 13, 16, 17, 18, 19, 21,
and
Q1. Suppose that the time to repair a machine is an exponentially distributed random variable with mean 2 h .
(a) What is the probability that the repair takes more than 2 h ?
(b) What is the probability that the repair takes more than 5 h given that it has taken more than 3 h ?

Q2. Alice and Betty enter a beauty parlor simultaneously, Alice to get a manicure and Betty to get a haircut. Suppose that the time for a manicure (haircut) is exponentially distributed with mean 20 (30) min.
(a) What is the probability that Alice gets done first?
(b) What is the expected amount of time until Alice and Betty are both done?

Q3. Ron, Sue, and Ted arrive at the beginning of a professor's office hours. The amount of time they will stay is exponentially distributed with means of $1,1 / 2$, and $1 / 3$ hour.
(a) What is the expected time until only one student remains?
(b) For each student find the probability they are the last student left.
(c) What is the expected time until all three students are gone?

Q4. A telephone booth has 1 telephone and 2 waiting spaces. Suppose people come in as a Poisson process with rate 2 per minute. Each one use the phone for 1 minute in average, and the usage time is an exponential random variable. Let $X(t)$ denote the number of people in the booth at time $t$.
(a) Find the rate matrix for the process.
(b) In the long term, what is the probability that there are 2 persons in the booth?

Q5. Suppose that the arrival rate at a checkout counter is 2 customers per minute. A single clerk is working at the counter and the service time is an exponential random variable with mean time $1 / 2$ minute. However, if there are 3 customers
or more, then someone will come to help and the service time reduces to a mean of $1 / 3$ minute.
(a) Set up the queuing model in an infinite matrix.
(b) What is the stationary distribution of the queue?
(c) In the long term, what is probability that there are 4 customers waiting (including the one being served)?

Q6. Suppose there are three computers in an office that are subject to failure and repair. The failure of each computer is an exponential distribution with average once in 50 days; there is only on repairman and the repair time for each computer is an exponential distribution with mean 2 days. In the long term, what is the probability that all three computers are functioning?
11. Solution. Note that in page 101, $X(t)=X_{1}(t)+X_{2}(t)$, where $X_{1}(t)$ is the number of customers arriving in ( $0, t$ ] that are still in the process of being served at time $t$, and $X_{2}(t)$ is the number of the initial $x$ customers still in the process of being served at time $t$. Moreover, $X_{1}(t)$ has a Poisson distribution with parameter $\frac{\lambda}{\mu}\left(1-e^{-\mu t}\right) ; X_{2}(t)$ is independent of $X_{1}(t)$ and has a binomial distribution with parameters $x$ and $e^{-\mu t}$. Hence

$$
E(X(t))=E\left(X_{1}(t)\right)+E\left(X_{2}(t)\right)=\frac{\lambda}{\mu}\left(1-e^{-\mu t}\right)+x e^{-\mu t}
$$

and

$$
\begin{aligned}
\operatorname{Var}(X(t))=\operatorname{Var}\left(X_{1}(t)\right)+\operatorname{Var}\left(X_{2}(t)\right) & =\frac{\lambda}{\mu}\left(1-e^{-\mu t}\right)+x e^{-\mu t}\left(1-e^{-\mu t}\right) \\
& =\left(\frac{\lambda}{\mu}+x e^{-\mu t}\right)\left(1-e^{-\mu t}\right)
\end{aligned}
$$

12. Solution. (a) The forward equation is

$$
\left\{\begin{array}{l}
P_{x 0}^{\prime}(t)=\mu P_{x 1}(t) \\
P_{x y}^{\prime}(t)=\lambda(y-1) P_{x, y-1}(t)-(\lambda+\mu) y P_{x y}(t)+\mu(y+1) P_{x, y+1}(t), \quad y \geq 1
\end{array}\right.
$$

(b) By the forward equation,

$$
\begin{aligned}
m_{x}^{\prime}(t) & =\sum_{y=0}^{\infty} y P_{x y}^{\prime}(t)=\sum_{y=1}^{\infty} y P_{x y}^{\prime}(t) \\
& =\sum_{y=1}^{\infty}\left(\lambda y(y-1) P_{x, y-1}(t)-(\lambda+\mu) y^{2} P_{x y}(t)+\mu y(y+1) P_{x, y+1}(t)\right) \\
& =\sum_{y=0}^{\infty} \lambda(y+1) y P_{x y}(t)-\sum_{y=1}^{\infty}(\lambda+\mu) y^{2} P_{x y}(t)+\sum_{y=2}^{\infty} \mu(y-1) y P_{x y}(t) \\
& \left.=\sum_{y=0}^{\infty}\left(\lambda(y+1) y-(\lambda+\mu) y^{2}+\mu(y-1) y\right)\right) P_{x y}(t) \\
& =\sum_{y=0}^{\infty}(\lambda-\mu) y P_{x y}(t)=(\lambda-\mu) m_{x}(t)
\end{aligned}
$$

(c) Solving the ODE in (b) under the initial condition

$$
m_{x}(0)=\sum_{y=0}^{\infty} y P_{x y}(0)=\sum_{y=0}^{\infty} \delta_{x y} \cdot y=x
$$

we get

$$
m_{x}(t)=m_{x}(0) e^{(\lambda-\mu) t}=x e^{(\lambda-\mu) t}
$$

13. Solution. (a) By the forward equation,

$$
\begin{aligned}
s_{x}^{\prime}(t) & =\sum_{y=0}^{\infty} y^{2} P_{x y}^{\prime}(t)=\sum_{y=1}^{\infty} y^{2} P_{x y}^{\prime}(t) \\
& =\sum_{y=1}^{\infty}\left(\lambda y^{2}(y-1) P_{x, y-1}(t)-(\lambda+\mu) y^{3} P_{x y}(t)+\mu y^{2}(y+1) P_{x, y+1}(t)\right) \\
& =\sum_{y=0}^{\infty} \lambda(y+1)^{2} y P_{x y}(t)-\sum_{y=1}^{\infty}(\lambda+\mu) y^{3} P_{x y}(t)+\sum_{y=2}^{\infty} \mu(y-1)^{2} y P_{x y}(t) \\
& \left.=\sum_{y=0}^{\infty}\left(\lambda(y+1)^{2} y-(\lambda+\mu) y^{3}+\mu(y-1)^{2} y\right)\right) P_{x y}(t) \\
& =\sum_{y=0}^{\infty}\left(2(\lambda-\mu) y^{2}+(\lambda+\mu)\right) P_{x y}(t) \\
& =2(\lambda-\mu) s_{x}(t)+(\lambda+\mu) m_{x}(t) \\
& =2(\lambda-\mu) s_{x}(t)+(\lambda+\mu) x e^{(\lambda-\mu) t}
\end{aligned}
$$

(b) Solving the ODE in (a) under the initial condition

$$
s_{x}(0)=\sum_{y=0}^{\infty} y^{2} P_{x y}(0)=\sum_{y=0}^{\infty} \delta_{x y} \cdot y^{2}=x^{2}
$$

we get

$$
s_{x}(t)= \begin{cases}\left(x^{2}+\frac{\lambda+\mu}{\lambda-\mu} x\right) e^{2(\lambda-\mu) t}-\frac{\lambda+\mu}{\lambda-\mu} x e^{(\lambda-\mu) t}, & \lambda \neq \mu \\ x^{2}+2 \lambda x t, & \lambda=\mu\end{cases}
$$

(c) Under the condition $X(0)=x$,

$$
\operatorname{Var} X(t)=s_{x}(t)-\left(m_{x}(t)\right)^{2}= \begin{cases}\frac{\lambda+\mu}{\lambda-\mu} x\left(e^{2(\lambda-\mu) t}-e^{(\lambda-\mu) t}\right), & \lambda \neq \mu \\ 2 \lambda x t, & \lambda=\mu\end{cases}
$$

16. Solution. We use the criterion (51) and (56) in textbook.
(a) Note that

$$
\sum_{x=1}^{\infty} \frac{\mu_{1} \cdots \mu_{x}}{\lambda_{1} \cdots \lambda_{x}}=\sum_{x=1}^{\infty} \frac{x!}{(x+1)!}=\sum_{x=1}^{\infty} \frac{1}{x+1}=\infty
$$

and

$$
\sum_{x=1}^{\infty} \frac{\lambda_{0} \cdots \lambda_{x-1}}{\mu_{1} \cdots \mu_{x}}=\sum_{x=1}^{\infty} \frac{x!}{x!}=\sum_{x=1}^{\infty} 1=\infty .
$$

Hence the process is null recurrent.
(b) Note that

$$
\sum_{x=1}^{\infty} \frac{\mu_{1} \cdots \mu_{x}}{\lambda_{1} \cdots \lambda_{x}}=\sum_{x=1}^{\infty} \frac{x!}{(x+2)!}=\sum_{x=1}^{\infty} \frac{1}{(x+1)(x+2)}=\sum_{x=1}^{\infty}\left(\frac{1}{x+1}-\frac{1}{x+2}\right)=\frac{1}{2}<\infty
$$

Hence the process is transient.
17. Proof. Consider the embedded Markov chain (in page 102 of textbook) with transition function

$$
P(x, y)=Q_{x y}= \begin{cases}1, & x=0, y=1 \\ \frac{\lambda_{x}}{\lambda_{x}+\mu_{x}}=p_{x}, & y=x+1, x \geq 1 \\ \frac{\mu_{x}}{\lambda_{x}+\mu_{x}}=q_{x}, & y=x-1, x \geq 1 \\ 0, & \text { otherwise }\end{cases}
$$

We see that the embedded chain is a birth and death chain on the nonnegative integers. Moreover, $\gamma_{0}=1$, and for $x \geq 1$,

$$
\gamma_{x}=\frac{q_{1} \cdots q_{x}}{p_{1} \cdots p_{x}}=\frac{\mu_{1} \cdots \mu_{x}}{\lambda_{1} \cdots \lambda_{x}} .
$$

Using Q26 of Chapter 1, we get (a) and (b) immediately.
18. Proof. (a) Note that $\gamma_{y}=\left(\frac{\mu}{\lambda}\right)^{y}$. As now $\mu \geq \lambda$, so $\sum_{y} \gamma_{y}=\infty$. Hence $\rho_{x 0}=1$ by Q17(a).
(b) If $\mu<\lambda$, by Q17(b),

$$
\rho_{x=0}=\frac{\sum_{y=x}^{\infty}(\mu / \lambda)^{y}}{\sum_{y=0}^{\infty}(\mu / \lambda)^{y}}=\left(\frac{\mu}{\lambda}\right)^{x}, \quad x \geq 1 .
$$

19. Proof. Note that $\gamma_{y}=\left(\frac{1-p}{p}\right)^{y}$. If $p \leq \frac{1}{2}$, then $\sum_{y} \gamma_{y}=\infty$. Hence $\rho_{x 0}=1$ by Q17(a).

If $p>\frac{1}{2}$, then by $\mathrm{Q} 17(\mathrm{~b})$,

$$
\rho_{x 0}=\frac{\sum_{y=x}^{\infty}\left(\frac{1-p}{p}\right)^{y}}{\sum_{y=0}^{\infty}\left(\frac{1-p}{p}\right)^{y}}=\left(\frac{1-p}{p}\right)^{x}, \quad x \geq 1 .
$$

21. Solution. Using the result in page 105 of textbook, set $\pi_{0}=1$, and

$$
\pi_{x}=\frac{\lambda_{0} \cdots \lambda_{x-1}}{\mu_{1} \cdots \mu_{x}}=\frac{1}{x!}\left(\frac{\lambda}{\mu}\right)^{x}, \quad 1 \leq x \leq d
$$

Then the stationary distribution is given by

$$
\pi(x)=\frac{\pi_{x}}{\sum_{y=0}^{d} \pi_{y}}=\frac{\frac{(\lambda / \mu)^{x}}{x!}}{\sum_{y=0}^{d} \frac{(\lambda / \mu)^{y}}{y!}}, \quad 0 \leq x \leq d
$$

SQ1. Let $X$ be the time to repair a machine. Note that $X \sim \operatorname{Exp}\left(\frac{1}{2}\right)$.
(a)

$$
\begin{aligned}
P(X>2) & =1-P(X \leq 2) \\
& =1-\left(1-e^{-\frac{1}{2} \cdot 2}\right)=e^{-1}
\end{aligned}
$$

Instead of memorizing the formula of $P(X \leq t)$ for exponential random variable $X$, one can memorize its probability density function and do calculation. Recall

$$
f_{X}(t)= \begin{cases}\frac{1}{2} e^{-\frac{1}{2} t} & \text { if } t>0 \\ 0 & \text { otherwise }\end{cases}
$$

(b) Since exponential random variable is memoryless, hence by part (a), we have

$$
P(X>5 \mid X>3)=P(X>2)=e^{-1}
$$

SQ2. Let $X_{1}$ be the time for Alice to get done, and $X_{2}$ be the time for Betty. Note that $X_{1} \sim \operatorname{Exp}\left(\frac{1}{20}\right)$ and $X_{2} \sim \operatorname{Exp}\left(\frac{1}{30}\right)$.
(a) Then, by (19) on p. 90 of our textbook, we have

$$
P\left(X_{1}<X_{2}\right)=\frac{\frac{1}{20}}{\frac{1}{20}+\frac{1}{30}}=\frac{3}{5}
$$

This can also be verified by the following calculation (recall that $X_{1}, X_{2}$ are independent):

$$
\begin{aligned}
P\left(X_{1}<X_{2}\right) & =\int_{0}^{\infty} P\left(X_{1}<t \mid X_{2}=t\right) f_{X_{2}}(t) d t \\
& =\int_{0}^{\infty}\left(1-e^{-\lambda_{1} t}\right) \lambda_{2} e^{-\lambda_{2} t} d t \\
& =1-\frac{\lambda_{2}}{\lambda_{1}+\lambda_{2}}=\frac{\lambda_{1}}{\lambda_{1}+\lambda_{2}}
\end{aligned}
$$

where $\lambda_{1}, \lambda_{2}$ are the rates of $X_{1}, X_{2} .\left(\lambda_{1}=1 / 20, \lambda_{2}=1 / 30\right.$.)
(b) Let $X=\max \left\{X_{1}, X_{2}\right\}$. Then, by independence of the two r.v.'s

$$
\begin{aligned}
P(X<t) & =P\left(X_{1}<t, X_{2}<t\right) \\
& =P\left(X_{1}<t\right) P\left(X_{2}<t\right) \\
& =\left(1-e^{-\lambda_{1} t}\right)\left(1-e^{-\lambda_{2} t}\right) \\
& =1-e^{-\lambda_{1} t}-e^{-\lambda_{2} t}+e^{-\left(\lambda_{1}+\lambda_{2}\right) t} .
\end{aligned}
$$

Hence, $f_{X}(t)=\lambda_{1} e^{-\lambda_{1} t}+\lambda_{2} e^{-\lambda_{2} t}-\left(\lambda_{1}+\lambda_{2}\right) e^{-\left(\lambda_{1}+\lambda_{2}\right) t}$ for $t \geq 0$. The expected amount of time until Alice and Betty are both done is

$$
E(X)=\int_{0}^{\infty} t f_{X}(t) d t=\frac{1}{\lambda_{1}}+\frac{1}{\lambda_{2}}-\frac{1}{\lambda_{1}+\lambda_{2}}=38
$$

Another approach to do this question is by considering

$$
X_{1}+X_{2}=\max \left\{X_{1}, X_{2}\right\}+\min \left\{X_{1}, X_{2}\right\} .
$$

Taking $E(\cdot)$ on both sides, and recall that if $X_{1}$ and $X_{2}$ are independent exponential random variables with rates $\lambda_{1}, \lambda_{2}$, then $\min \left\{X_{1}, X_{2}\right\}$ is an exponential random variable with rate $\lambda_{1}+\lambda_{2}$, we obtain

$$
20+30=E(X)+\frac{1}{\frac{1}{20}+\frac{1}{30}}
$$

SQ3. Let $X_{1}, X_{2}, X_{3}$ be the amount of time that Ron, Sue, Ted will stay in the office. Note that $X_{1} \sim \operatorname{Exp}(1), X_{2} \sim \operatorname{Exp}(2), X_{3} \sim \operatorname{Exp}(3)$, and they are independent.
(a). We may condition on whos is the first one to leave. For example, if Ron is the first one to leave, then the expected time until only one student remains is $\min \left\{X_{2}, X_{3}\right\}$. Let $F_{i}$ be the event that $\left\{X_{i}=\min \left\{X_{1}, X_{2}, X_{3}\right\}\right\}$. Then, the expected time is given by

$$
E\left[\min \left\{X_{2}, X_{3}\right\} \mid F_{1}\right] P\left(F_{1}\right)+E\left[\min \left\{X_{3}, X_{1}\right\} \mid F_{2}\right] P\left(F_{2}\right)+E\left[\min \left\{X_{1}, X_{2}\right\} \mid F_{3}\right] P\left(F_{3}\right) .
$$

As an example, we may calculate $E\left[\min \left\{X_{2}, X_{3}\right\} \mid F_{1}\right] P\left(F_{1}\right)$. Note that for $t>0$,

$$
\begin{aligned}
E\left[\min \left\{X_{2}, X_{3}\right\} \mid F_{1}\right] P\left(F_{1}\right) & =\frac{1}{P\left(F_{1}\right)} P\left(X_{1}<\min \left\{X_{2}, X_{3}\right\}<t\right) \\
& =\frac{1}{P\left(F_{1}\right)} \int_{0}^{t} P\left(X_{1}<s\right) f_{\min \left\{X_{2}, X_{3}\right\}}(s) d s \\
& =\frac{1}{P\left(F_{1}\right)} \int_{0}^{t}\left(1-e^{-\lambda_{1} s}\right)\left(\lambda_{2}+\lambda_{3}\right) e^{-\left(\lambda_{2}+\lambda_{3}\right) s} d s \\
& =\frac{\lambda_{2}+\lambda_{3}}{P\left(F_{1}\right)} \int_{0}^{t} e^{-\left(\lambda_{2}+\lambda_{3}\right) s}-e^{-\left(\lambda_{1}+\lambda_{2}+\lambda_{3}\right) s} d s \\
& =1-\frac{\lambda_{1}+\lambda_{2}+\lambda_{3}}{\lambda_{1}} e^{-\left(\lambda_{2}+\lambda_{3}\right) t}+\frac{\lambda_{2}+\lambda_{3}}{\lambda_{1}} e^{-\left(\lambda_{1}+\lambda_{2}+\lambda_{3}\right) t} .
\end{aligned}
$$

The last step uses the fact that $P\left(F_{1}\right)=\lambda_{1} /\left(\lambda_{1}+\lambda_{2}+\lambda_{3}\right)$. One may calculate the average time by the formula

$$
E\left[\min \left\{X_{2}, X_{3}\right\} \mid F_{1}\right]=\int_{0}^{\infty} P\left(\min \left\{X_{2}, X_{3}\right\}>t \mid F_{1}\right) d t
$$

This is legitimate only when the random variable $X$ satisfies $X \geq 0$. Or one can first find the probability density function $f_{X}(t)$ and integrate $\int_{0}^{\infty} t f(t) d t$. Hence,

$$
\begin{aligned}
E\left[\min \left\{X_{2}, X_{3}\right\} \mid F_{1}\right] & =\frac{\lambda_{1}+\lambda_{2}+\lambda_{3}}{\lambda_{1}\left(\lambda_{2}+\lambda_{3}\right)}-\frac{\lambda_{2}+\lambda_{3}}{\lambda_{1}\left(\lambda_{1}+\lambda_{2}+\lambda_{3}\right)} \\
& =\frac{1}{\lambda_{1}+\lambda_{2}+\lambda_{3}}+\frac{1}{\lambda_{2}+\lambda_{3}}=\frac{11}{30} .
\end{aligned}
$$

Using the formula above, one can show that $E\left[\min \left\{X_{3}, X_{1}\right\} \mid F_{2}\right]=5 / 12$ and $E\left[\min \left\{X_{1}, X_{2}\right\} \mid F_{3}\right]=$ $5 / 12$. Therefore, the required expected amount of time is

$$
\frac{11}{30} \cdot \frac{1}{6}+\frac{5}{12} \cdot \frac{2}{6}+\frac{1}{2} \cdot \frac{3}{6}=\frac{9}{20}
$$

(b). Since $X_{2}$ and $X_{3}$ are independent, the probability that Ron is the last student to left is

$$
\begin{aligned}
P\left(X_{1}>\max \left\{X_{2}, X_{3}\right\}\right) & =\int_{0}^{\infty} P\left(\max \left\{X_{2}, X_{3}\right\}<t\right) f_{X_{1}}(t) d t \\
& =\int_{0}^{\infty} P\left(X_{2}<t\right) P\left(X_{3}<t\right) f_{X_{1}}(t) d t \\
& =\int_{0}^{\infty}\left(1-e^{-\lambda_{2} t}\right)\left(1-e^{-\lambda_{3} t}\right) \lambda_{1} e^{-\lambda_{1} t} d t \\
& =1-\frac{\lambda_{1}}{\lambda_{1}+\lambda_{2}}-\frac{\lambda_{1}}{\lambda_{1}+\lambda_{3}}+\frac{\lambda_{1}}{\lambda_{1}+\lambda_{2}+\lambda_{3}}=\frac{7}{12}
\end{aligned}
$$

Using the formula above, we have $P\left(X_{2}>\max \left\{X_{3}, X_{1}\right\}\right)=4 / 15$ and $P\left(X_{3}>\right.$ $\left.\max \left\{X_{1}, X_{2}\right\}\right)=3 / 20$.
(c). The required expected value is $E\left[\max \left\{X_{1}, X_{2}, X_{3}\right\}\right]$. Note that for $t>0$, since $X_{1}, X_{2}, X_{3}$ are independent, we have

$$
\begin{aligned}
P\left(\max \left\{X_{1}, X_{2}, X_{3}\right\}<t\right) & =P\left(X_{1}<t\right) P\left(X_{2}<t\right) P\left(X_{3}<t\right) \\
& =\left(1-e^{-\lambda_{1} t}\right)\left(1-e^{-\lambda_{2} t}\right)\left(1-e^{-\lambda_{3} t}\right) \\
& =1-e^{-\lambda_{1} t}-e^{-\lambda_{2} t}-e^{-\lambda_{3} t}+e^{-\left(\lambda_{1}+\lambda_{2}\right) t}+e^{-\left(\lambda_{2}+\lambda_{3}\right) t}+e^{-\left(\lambda_{3}+\lambda_{1}\right) t}-e^{-\left(\lambda_{1}+\lambda_{2}+\lambda_{3}\right) t} \\
E\left[\max \left\{X_{1}, X_{2}, X_{3}\right\}\right]= & \int_{0}^{\infty} P\left(\max \left\{X_{1}, X_{2}, X_{3}\right\}>t\right) d t \\
= & \frac{1}{\lambda_{1}}+\frac{1}{\lambda_{2}}+\frac{1}{\lambda_{3}}-\frac{1}{\lambda_{1}+\lambda_{2}}-\frac{1}{\lambda_{2}+\lambda_{3}}-\frac{1}{\lambda_{3}+\lambda_{1}}+\frac{1}{\lambda_{1}+\lambda_{2}+\lambda_{3}} \\
= & \frac{73}{60} .
\end{aligned}
$$

SQ4 (a). The rate matrix is given by

$$
D=\begin{array}{cccc}
0 & 1 & 2 & 3 \\
{\left[\begin{array}{cccc}
-2 & 2 & 0 & 0 \\
1 & -3 & 2 & 0 \\
0 & 1 & -3 & 2 \\
0 & 0 & 1 & -1
\end{array}\right] .}
\end{array}
$$

(b). Note that for birth and death process, if we put

$$
\pi_{x}=\frac{\lambda_{0} \ldots \lambda_{x-1}}{\mu_{1} \ldots \mu_{x}} \text { for } x=1,2 \text { and } 3
$$

then the stationary distribution $\pi$ is given by

$$
\pi(x)= \begin{cases}\left(1+\sum_{y=1}^{3} \pi_{y}\right)^{-1} & \text { if } x=0 \\ \pi_{x}\left(1+\sum_{y=1}^{3} \pi_{y}\right)^{-1} & \text { if } x=1,2 \text { or } 3\end{cases}
$$

Since $\lambda_{0}=\lambda_{1}=\lambda_{2}$ and $\mu_{1}=\mu_{2}=\mu_{3}=1$, it follows that

$$
\pi=(1 / 15,2 / 15,4 / 15,8 / 15)
$$

The required probability is $\lim _{t \rightarrow \infty} P(X(t)=2)=\pi(2)=4 / 15$.

SQ5. Let $X(t)$ be the number of customers that we are waiting or being served at time $t$.
(a). The infinite matrix is given by

$$
D=\left[\begin{array}{ccccccc}
0 & 1 & 2 & 3 & 4 & 5 & \ldots \\
{\left[\begin{array}{ccccccc}
-2 & 2 & & & & & \\
2 & -4 & 2 & & & & \\
& 2 & -4 & 2 & & & \\
& & 3 & -5 & 2 \\
3 & -5 & 2 & \\
& & & & \ddots & \ddots & \ddots
\end{array}\right] .}
\end{array}\right.
$$

(b). Note that $\lambda_{x}=2$ for all $x \geq 0$ and

$$
\mu_{x}= \begin{cases}2 & \text { if } 1 \leq x \leq 2 \\ 3 & \text { if } x \geq 3\end{cases}
$$

So,

$$
\pi_{x}= \begin{cases}1 & \text { if } 1 \leq x \leq 2 \\ \left(\frac{2}{3}\right)^{x-2} & \text { if } x \geq 3\end{cases}
$$

Let $\pi$ be the stationary distribution of this birth and death process. Since $\sum_{y=1}^{\infty} \pi_{y}=4$, we have

$$
\pi(x)= \begin{cases}\frac{1}{5} & \text { if } 0 \leq x \leq 2 \\ \frac{1}{5}\left(\frac{2}{3}\right)^{x-2} & \text { if } x \geq 3\end{cases}
$$

(c).

$$
\lim _{t \rightarrow \infty} P(X(t)=4)=\pi(4)=\frac{4}{45}
$$

SQ6. Let $X(t)$ be the number of working computers at time $t$. The rate matrix is given by

$$
D=\left[\begin{array}{cccc}
0 & 1 & 2 & 3 \\
-1 / 2 & 1 / 2 & 0 & 0 \\
1 / 50 & -13 / 25 & 1 / 2 & 0 \\
0 & 2 / 50 & -27 / 50 & 1 / 2 \\
0 & 0 & 3 / 50 & -3 / 50
\end{array}\right] .
$$

This is a birth and death process with finitely many states. We can find its stationary distribution by formula. Note that

$$
\begin{aligned}
\pi_{1} & =\frac{\frac{1}{2}}{\frac{1}{50}}=25 \\
\pi_{2} & =\frac{\left(\frac{1}{2}\right)^{2}}{\frac{1}{50} \frac{2}{50}}=\frac{625}{2} \\
\pi_{3} & =\frac{\left(\frac{1}{2}\right)^{3}}{\frac{1}{50} \frac{2}{50} \frac{3}{50}}=\frac{15625}{6} \\
1+\sum_{y=1}^{3} \pi_{y} & =\frac{8828}{3}
\end{aligned}
$$

Therefore, the stationary distribution $\pi$ is $(3 / 8828,75 / 8828,1875 / 17656,15625 / 17656)$. The required probability is

$$
\lim _{t \rightarrow \infty} P(X(t)=3)=\pi(3)=\frac{15625}{17656}
$$

